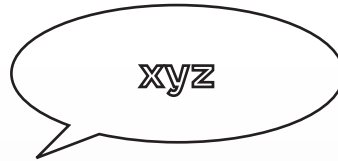


Feedback Training



When you did (x)

It made me feel (y)

And I'd rather you did (z)

- x Say what the problem is
- y Say how that made you feel or how it affects the team or the atmosphere
- z Suggest what could be changed



Keep doing this - it works great

Develop this - you have it in you/it has potential

Phase this out - it is not working!